



Safety procedures under Covid-19

We are dedicated to providing a clean, safe environment for the well-being of our valued guests and for our team. We have implemented strict health and safety measures with enhanced cleaning protocols and stringent sanitizing procedures. We request that you take precautionary measures to help us reduce the risk of Covid-19.

Arrival procedures



Railings, seats & life jackets on the boat are disinfected before and after each guest transfer. Our team assisting with your bags are well versed in hygiene practices, frequently hand sanitizing.

We can no longer greet you with a big smile and a handshake, but we will be smiling under our masks!

Hand washing stations

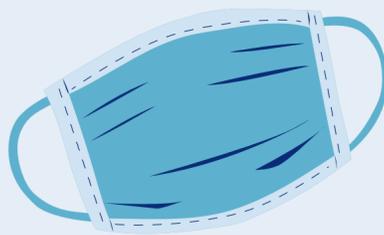


All guests are required to wash their hands at the cleaning station prior to entering reception.

We have additional stations around the lodge. We request that you regularly wash your hands and that you bring extra hand sanitizer for yourself.

Face masks

All guest facing staff wear face masks. We recommend bringing your own face masks to wear in communal areas.



Cleaning & ventilating chalets



We are doing our best to rotate rooms so that there are gaps between guests. We ventilate rooms for 72 hours before doing a thorough disinfect and clean. Your chalet is cleaned again and set up the morning of your arrival. All light switches, zips, handles and regular contact points will have been disinfected.

Communal areas



Areas of guest contact are disinfected once they have left the area (e.g. restaurant tables, pool chairs, bar surfaces, door handles etc). If you are moving to an area where other guests have only just left, please notify a staff member to disinfect first.

Temperature Checks

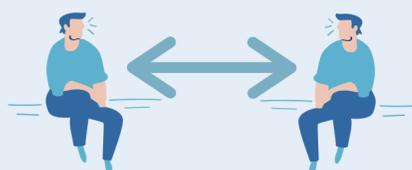
Guests may be requested to have their temperature checked at Matundu Cottage, before boarding the boat. Our staff have checks before arriving to the island on the staff boat.



Practice social distancing.

Please maintain at least 2 meters (6 feet) distance from guests who you are not travelling with. There are many spaces around the island to be able to social distance. Our team will keep interactions short.

We recommend booking secluded executive chalets so that you have more private space.



Flu-like symptoms? Please stay home!



If you're sick or suspect yourself to be sick, please seek medical assistance and postpone your travels! We request that everyone travels responsibly. Please do not visit if you have had any possible exposure to COVID-19 or work in a high risk practice (e.g. a hospital where you may be exposed).

We have implemented a more flexible cancellation and transfer policy.

Contact us for more information:

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