

COVID-19 Measures Kiboko Safaris

Kiboko Safaris is committed to provide a safe and healthy place for all our guests and staff. To ensure this Kiboko Safaris introduced measures in response to the COVID-19 pandemic.

In March 2020 we informed all staff members about the danger of COVID-19 and the importance of preventing the spread of this virus.

Information sheets in English and Chichewa were printed and distributed to all our premises to be placed in a place for staff. This information sheet was made according to the latest information from World Health Organization (WHO) and Ministry of Health Malawi.

In this information sheet we informed staff about social distancing, the importance of washing hands with soap regularly or to use hand sanitizer, to avoid touching eyes, nose and mouth and to cover mouth and nose with bent elbow or tissue when sneezing. Furthermore there is information about the symptoms of COVID-19. Staff has been informed to self-monitor for signs and symptoms of COVID-19. They were also advised to contact health authorities if they show symptoms of COVID-19 instead of going to the hospital.

At the same time as the information sheets we introduced a new **cleaning schedule**. Parts that are touched often (like for example door handles, taps,..) have to be cleaned every hour.

Printed cleaning schedule – sheets are available at every unit of Kiboko Safaris to protocol the cleaning.

In addition to this two implemented measures we took further measures to protect our guests and our staff at our lodges (Africa House Malawi, Mitengo House, Kuwona Cottage):

Washing hands regularly

All staff and guests at our premises are required to wash or sanitize their hands prior to or immediately upon entering the facility. At all our premises there are buckets placed with water and chlorine for washing the hands before entering the building. Hand-sanitizer dispensers (that use sanitizers of greater than 60% alcohol) are placed at several points within our premises.

Physical distancing

At our restaurants and other public areas we facilitate physical distancing with limited seating. Guests are encouraged to eat from their rooms and we also introduced takeaway boxes in our restaurant at Africa House.

Face masks

Kiboko Safaris provides face shields or facemasks for all staff members including an explanation how to use them in a proper way. Guests are encouraged to bring their own face masks.

Measuring temperature

We measure the temperature of all guests and staff members with an infrared thermometer before entering our premises.

All guests and staff members will also be advised not to enter if they are experiencing symptoms or have contracted COVID-19.

Should a client or staff member feel unwell they are advised to inform Kiboko Safaris immediately so further measures can be taken.



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If clients or staff members show signs of COVID-19 Kiboko Safaris informs the health authorities immediately. In case someone is tested negative they will be advised to be self-quarantined for 14 days. In case the test result is positive we will follow the instructions of the health authorities. It is important to inform all involved staff immediately and to remind them about COVID-19 measures.

Additional to the measures mentioned above Kiboko Safaris also introduced measures for the safaris:

Physical distancing

On our safaris we facilitate physical distance with leaving the middle seat empty on our game vehicles, unless it is a family.

Limited capacity

We reduce the capacity of our safaris so it is easier to keep physical distance.

Cleaning of game vehicles

The game vehicles are disinfected before and after every game activity.